

# Policies for all Rentals, No Refunds

## **SAFETY FIRST:**

Read and follow all posted / provided safety rules as you are responsible for safe operation and hold harmless *Austintown Bounce, Inc.* thereof.

## **CHILDREN MUST BE SUPERVISED AT ALL TIMES.**

## **SPECIFIC RULES TO FOLLOW:**

- Compatible age groups must play on unit at the same time. Age groups must not be mixed. Different sized children must not be mixed.
- The inflatable unit should not be operated if winds exceed 15 mph or in rain or lightning conditions.
- **SOCKS** - Must be worn at all times.
- **NO SHARP OBJECTS** - Make sure there are no sharp objects in or on clothing.
- **NO EYE GLASSES** - Please do not wear eye glasses in/on inflatables.
- All persons must remove shoes, glasses, jewelry, and anything else that may harm the inflatable or other users of the inflatable or anyone in or around the inflatable.
- No flips, somersaults or extreme horseplay is allowed while on the ride. The operator must strictly enforce the rules posted on the warning sign and on this contract.
- No food, drink, silly string or gum inside or near (within 10 feet) of the inflatable. If this occurs there will be a \$100.00 cleaning fee charge to clean food and drink residue from the inflatable.
- Please do not cut the plastic ties on the front of the inflatable or the blower.
- Please do not tape or fasten anything on the inflatable.
- Children's safety depends on the presence of an operator. Always have the inflatable unit supervised by an operator who has reviewed and understands the safety rules.
- Individuals with head, neck, back or other muscular skeletal injuries or disabilities, pregnant women, small infants and others who may be susceptible to injury from falls, bumps or bouncing are not permitted on or in the unit at any time.
- Absolutely no pets are allowed on or by the unit at anytime.
- Do not allow climbing on the unit or netting of equipment by anyone inside or outside of the inflatable unit.
- Do not allow anyone to jump on the inflatable near the door of the unit.
- Do not allow riders to bounce closer than four feet from each other.
- Check stakes regularly to ensure they are tight.
- Check the blower/inflation tube regularly to ensure there is not excessive leakage.
- Do not slide head first.
- Do not jump or dive on the slide.
- Only one person per lane on obstacle courses and slides.
- The landing area of a slide must be clear before the next person begins to slide down.

## **ADDITIONAL SAFETY GUIDELINES:**

## **DO NOT PARTICIPATE ON ANY OF THE INFLATABLES IF YOU HAVE THE FOLLOWING CONDITIONS:**

- Current or previous injury to the back or neck.
- Any respiratory conditions, including, but not limited to asthma or bronchitis.
- Pregnancy
- Chronic knee or other joint conditions
- Any heart or circulatory conditions

### **Standard Weight Limit for Inflatable Units:**

The following are guidelines as to the number of riders that may be on the inflatable unit at the same time. Please make sure riders are of comparable weight, height, and size. The number of riders is based on ages under ten years of age.

<b><u>Model</u></b>	<b><u>Combined Weight Limits (LBS)</u></b>	<b><u>Number of riders</u></b>
13x13 Bounce House	700	8 at a time
15x15 Bounce House	800	10 at a time
15x21 Minicombo, 10ft Slide Combo, Other Combo units	800	6 at a time inside bouncer, 1 at a time on slide
Gladiator Joust/Tug Of War	700	2 at a time
24ft Single Lane Slide	550	2 maximum
Tsunami Water Slide and Water Slide	275	1 at a time
40ft and 61ft Obstacle Courses	500	2 at a time
Challenge Course	500	2 at a time
Boxing Ring/Bounce House using Safety Gear	700	2 at a time
2 Lane Bungee Run	600	3 at a time

### **Restrictions:**

- **Individuals with head, neck, back or other muscular-skeletal injuries or disabilities, pregnant women, small infants, and others who may be susceptible to injury from falls, bumps or bouncing are not permitted in the unit at any time. Improper use of the inflatable includes flipping in the air, wrestling, and riders piling on themselves, such activity may result in neck and back injuries to riders.**
- **A safety headgear is required when riders use boxing gloves inside the boxing ring. A safety headgear is required when riders are on the joust game.**

**Customers are responsible for any licensing or permits required for an event.**

Equipment and supplies should be checked BEFORE and AFTER use for shortage or damage. Notify *Austintown Bounce, Inc.* immediately for repair or replacement. No claims can be honored after the event.

Charges will be imposed to repair or replace items due to abuse, loss, misuse, overload, negligence, or dirty equipment.

All prices are for time out on rental whether used or not.

## **CANCELLATION POLICY**

Deposits are **NON-REFUNDABLE**. You may cancel your reservation up to the day of your event. Your deposit will be applied to a future, available date, **NON- REFUNDABLE**. You must contact a representative of *Austintown Bounce, Inc.* prior to us departing our warehouse.

### **RULES FOR SLIDES:**

#### **CHILDREN MUST BE SUPERVISED AT ALL TIMES.**

Please read the list to all children using the slide.

1. No more than 1 adult or 2 children (10 yrs and under) on the slide at the same time.
2. Only 1 person going down the slide at a time.
3. No doubles and no racing.
4. All persons must remove shoes, glasses, jewelry, and anything else that may harm the slide or other users of the slide, or anyone on or around the slide.
5. No flips, somersaults, or horseplay.
- 6.No food or drink on or near (within 10 feet) of the slide. If this occurs there will be a \$100.00 cleaning fee charged to clean food and drink residue from the slide.
7. Please DO NOT open air hatches located on the front and rear of the slide.
8. Please do not tape or fasten anything to the slide.
9. No playing in or around ropes or stakes of the slide.
10. There needs to be 2 adults supervising slide at all times.
11. It is the lessee's responsibility to provide a certified lifeguard and all costs involved with hiring one, while renting the water slide.

### **SHOULD AN INFLATABLE BEGIN TO DEFLATE OR ANY OTHER EMERGENCIES:**

Emergencies can arise for various reasons. The following are a few examples of emergencies and how they can be handled. This is strictly a guide. Please use common sense when an emergency occurs.

**Electrical Power:** Electric is the responsibility of the renter. We will provide the appropriate extension cord to power our equipment. All equipment must be placed within 100 feet of the power source. We are not permitted to connect to any temporary wiring unless it has been inspected and signed off by a licensed electrician. All inflatables require one dedicated circuit for each required blower. A dedicated circuit has its own circuit breaker without any other equipment plugged in. This does not correspond to the number of outlets. Typical wiring consists of multiple outlets on one circuit. This means all outlets on that circuit must be unused. When a loss of power occurs the inflatable will slowly start to deflate. Remain calm! You will have sufficient time to help the riders to quickly and safely exit the ride. This situation tends to cause panic . . . unless the operator stays calm

and relaxed. Talk calmly to those inside telling them not to panic while you're helping them walk out. Check to see if the blowers have come unplugged or the cords are unplugged from the outlet. If so, plug them back in and the ride will re-inflate. Do not leave the ride unattended to check on any problem. Empty the ride and then address the issue. We will not be responsible for any electrical failures caused by the power source.

**If the inflatable deflates and the entrance is not found, please advise the children not to panic. Instruct them to find the colored square on the roof, push it out, and exit the inflatable.**

**If the slide begins to deflate, inform the children to slide down the unit and exit it as quickly as possible. Do not leave the ride unattended!**

## **Weather Policy**

You may cancel your reservation up to the day of your event. Your deposit will be applied to a future, available date, **NO REFUND**. You must contact a representative of *Austintown Bounce, Inc.* prior to us leaving our warehouse. In bad weather conditions, we reserve the right to cancel.

Bad weather can arrive in the form of snow, rain, lightning or strong wind. In each case you want to evacuate the ride as quickly and safely as possible.

**Remain calm!** If you panic, your riders may also panic. Stay calm and stay focused on your job, which is to help your riders exit the ride quickly, but in an orderly fashion. After everyone has exited the ride, deflate the ride by turning off the blower and moving them to a dry location.

**Damage:** If the ride becomes damaged while in your operation, take the following steps.

If the ride is ripped or otherwise begins to lose air, assist all riders from the ride and deflate it. Write down what happened, when, and any other details you observed and turn this report in to *Austintown Bounce, Inc.*

Should the inflatable deflate, or if you experienced any other problems with the equipment, please call an *Austintown Bounce, Inc.* representative at (330) 793-5867 before allowing or engaging in further use of the inflatable. Do not leave the ride unattended.

**\*Upon delivery and setup of the inflatable, a Rental Agreement and Acknowledgment of Risk form, must be signed by the Lessee and Lessor before use of the inflatable.**